52.212-1 Instructions to Offerors—Commercial Products and Commercial Services.

As prescribed in 12.301(b)(1), insert the following provision:

Instructions to Offerors—Commercial Products and Commercial Services (Nov 2021)

- (a) North American Industry Classification System (NAICS) code and small business size standard. The NAICS code(s) and small business size standard(s) for this acquisition appear elsewhere in the solicitation. However, the small business size standard for a concern that submits an offer, other than on a construction or service acquisition, but proposes to furnish an end item that it did not itself manufacture, process, or produce is 500 employees if the acquisition—
 - (1)Is set aside for small business and has a value above the *simplified acquisition threshold*;
- (2)Uses the *HUBZone* price evaluation preference regardless of dollar value, unless the *offeror* waives the price evaluation preference; or
- (3)Is an 8(a), *HUBZone*, service-disabled veteran-owned, economically disadvantaged womenowned, or women-owned small business set-aside or sole-source award regardless of dollar value.
- (b) *Submission of offers*. Submit signed and dated *offers* to the office specified in this *solicitation* at or before the exact time specified in this *solicitation*. *Offers may* be submitted on the <u>SF 1449</u>, letterhead stationery, or as otherwise specified in the *solicitation*. As a minimum, *offers must* show—
 - (1) The *solicitation* number;
 - (2) The time specified in the *solicitation* for receipt of *offers*;
 - (3) The name, address, and telephone number of the offeror;
- (4) A technical description of the items being offered in sufficient detail to evaluate compliance with the requirements in the *solicitation*. This *may* include product literature, or other documents, if necessary;
 - (5) Terms of any express warranty;
 - (6) Price and any discount terms;
 - (7) "Remit to" address, if different than mailing address;
- (8) A completed copy of the representations and certifications at Federal *Acquisition* Regulation (FAR) <u>52.212-3</u> (see FAR <u>52.212-3</u>(b) for those representations and certifications that the *offeror shall* complete electronically);
 - (9) Acknowledgment of Solicitation Amendments;
- (10) *Past performance* information, when included as an evaluation factor, to include recent and relevant contracts for the same or similar items and other references (including contract

numbers, points of contact with telephone numbers and other relevant information); and

- (11) If the *offer* is not submitted on the <u>SF 1449</u>, include a statement specifying the extent of agreement with all terms, conditions, and provisions included in the *solicitation*. *Offers* that fail to furnish required representations or information, or reject the terms and conditions of the *solicitation* may be excluded from consideration.
- (c) *Period for acceptance of offers*. The *offeror* agrees to hold the prices in its *offer* firm for 30 calendar days from the date specified for receipt of *offers*, unless another time period is specified in an addendum to the *solicitation*.
- (d) *Product samples*. When required by the *solicitation*, product samples *shall* be submitted at or prior to the time specified for receipt of *offers*. Unless otherwise specified in this *solicitation*, these samples *shall* be submitted at no expense to the Government, and returned at the sender's request and expense, unless they are destroyed during preaward testing.
- (e) *Multiple offers*. *Offerors* are encouraged to submit multiple *offers* presenting alternative terms and conditions, including alternative *line items* (provided that the alternative *line items* are consistent with FAR <u>subpart 4.10</u>), or alternative *commercial products* or *commercial services* for satisfying the requirements of this *solicitation*. Each *offer* submitted will be evaluated separately.
 - (f) Late submissions, modifications, revisions, and withdrawals of offers.
- (1) Offerors are responsible for submitting offers, and any modifications, revisions, or withdrawals, so as to reach the Government office designated in the solicitation by the time specified in the solicitation. If no time is specified in the solicitation, the time for receipt is 4:30 p.m., local time, for the designated Government office on the date that offers or revisions are due.

(2)

- (i) Any *offer*, modification, revision, or withdrawal of an *offer* received at the Government office designated in the *solicitation* after the exact time specified for receipt of *offers* is "late" and will not be considered unless it is received before award is made, the *Contracting Officer* determines that accepting the late *offer* would not unduly delay the *acquisition*; and-
- (A) If it was transmitted through an *electronic commerce* method authorized by the *solicitation*, it was received at the initial point of entry to the Government infrastructure not later than 5:00 p.m. one working *day* prior to the date specified for receipt of *offers*; or
- (B) There is acceptable evidence to establish that it was received at the Government installation designated for receipt of *offers* and was under the Government's control prior to the time set for receipt of *offers*; or
 - (C) If this *solicitation* is a request for proposals, it was the only proposal received.
- (ii) However, a late modification of an otherwise successful *offer*, that makes its terms more favorable to the Government, will be considered at any time it is received and *may* be accepted.
- (3) Acceptable evidence to establish the time of receipt at the Government installation includes the time/date stamp of that installation on the *offer* wrapper, other documentary evidence

of receipt maintained by the installation, or oral testimony or statements of Government personnel.

- (4) If an *emergency* or unanticipated event interrupts normal Government processes so that *offers* cannot be received at the Government office designated for receipt of *offers* by the exact time specified in the *solicitation*, and urgent Government requirements preclude amendment of the *solicitation* or other notice of an extension of the closing date, the time specified for receipt of *offers* will be deemed to be extended to the same time of *day* specified in the *solicitation* on the first work *day* on which normal Government processes resume.
- (5) Offers may be withdrawn by written notice received at any time before the exact time set for receipt of offers. Oral offers in response to oral solicitations may be withdrawn orally. If the solicitation authorizes facsimile offers, offers may be withdrawn via facsimile received at any time before the exact time set for receipt of offers, subject to the conditions specified in the solicitation concerning facsimile offers. An offer may be withdrawn in person by an offeror or its authorized representative if, before the exact time set for receipt of offers, the identity of the person requesting withdrawal is established and the person signs a receipt for the offer.
- (g) Contract award (not applicable to Invitation for Bids). The Government intends to evaluate offers and award a contract without discussions with offerors. Therefore, the offeror's initial offer should contain the offeror's best terms from a price and technical standpoint. However, the Government reserves the right to conduct discussions if later determined by the Contracting Officer to be necessary. The Government may reject any or all offers if such action is in the public interest; accept other than the lowest offer; and waive informalities and minor irregularities in offers received.
- (h) *Multiple awards*. The Government *may* accept any item or group of items of an *offer*, unless the *offeror* qualifies the *offer* by specific limitations. Unless otherwise provided in the Schedule, *offers may* not be submitted for quantities less than those specified. The Government reserves the right to make an award on any item for a quantity less than the quantity offered, at the unit prices offered, unless the *offeror* specifies otherwise in the *offer*.
 - (i) Availability of requirements documents cited in the *solicitation*.

(1)

(i) The GSA Index of Federal Specifications, Standards and Commercial Item Descriptions, FPMR Part 101-29, and copies of specifications, standards, and commercial item descriptions cited in this *solicitation may* be obtained for a fee by submitting a request to-

GSA Federal Supply Service Specifications Section

Suite 8100 470 East L'Enfant Plaza, SW

Washington, DC 20407

Telephone (202) 619-8925

Facsimile (202) 619-8978.

(ii) If the General Services Administration, Department of Agriculture, or Department of

Veterans Affairs issued this *solicitation*, a single copy of specifications, standards, and commercial item descriptions cited in this *solicitation may* be obtained free of charge by submitting a request to the addressee in paragraph (i)(1)(i) of this provision. Additional copies will be issued for a fee.

- (2) Most unclassified Defense specifications and standards *may* be downloaded from the following ASSIST websites:
 - (i) ASSIST (https://assist.dla.mil/online/start/).
 - (ii) Quick Search (http://quicksearch.dla.mil/).
- (3) Documents not available from ASSIST *may* be ordered from the Department of Defense Single Stock Point (DoDSSP) by-
 - (i) Using the ASSIST Shopping Wizard (https://assist.dla.mil/wizard/index.cfm);
- (ii) Phoning the DoDSSP Customer Service Desk (215) 697-2179, Mon-Fri, 0730 to 1600 EST; or
- (iii) Ordering from DoDSSP, Building 4, Section D, 700 Robbins Avenue, Philadelphia, PA 19111-5094, Telephone (215) 697-2667/2179, Facsimile (215) 697-1462.
- (4) Nongovernment (voluntary) standards *must* be obtained from the organization responsible for their preparation, publication, or maintenance.
- (j) Unique entity identifier.(Applies to all offers that exceed the micro-purchase threshold, and offers at or below the micro-purchase threshold if the solicitation requires the Contractor to be registered in the System for Award Management (SAM).) The Offeror shall enter, in the block with its name and address on the cover page of its offer, the annotation "Unique Entity Identifier" followed by the unique entity identifier that identifies the Offeror's name and address. The Offeror also shall enter its Electronic Funds Transfer (EFT) indicator, if applicable. The EFT indicator is a four-character suffix to the unique entity identifier. The suffix is assigned at the discretion of the Offeror to establish additional SAM records for identifying alternative EFT accounts (see FAR subpart 32.11) for the same entity. If the Offeror does not have a unique entity identifier, it should contact the entity designated at www.sam.gov for unique entity identifier establishment directly to obtain one. The Offeror should indicate that it is an offeror for a Government contract when contacting the entity designated at www.sam.gov for establishing the unique entity identifier.

(k) [Reserved]

- (l) *Debriefing*. If a post-award debriefing is given to requesting *offerors*, the Government *shall* disclose the following information, if applicable:
- (1) The agency's evaluation of the significant weak or deficient factors in the debriefed offeror's offer.
- (2) The overall evaluated cost or price and technical rating of the successful and the debriefed *offeror* and *past performance* information on the debriefed *offeror*.
- (3) The overall ranking of all *offerors*, when any ranking was developed by the agency during source selection.

- (4) A summary of the rationale for award;
- (5) For *acquisitions* of *commercial products*, the make and model of the product to be delivered by the successful *offeror*.
- (6) Reasonable responses to relevant questions posed by the debriefed *offeror* as to whether source-selection procedures set forth in the *solicitation*, applicable regulations, and other applicable authorities were followed by the agency.

(End of provision)

Parent topic: 52.212 [Reserved]